



FOR PREVIEW ONLY

# Whale Done!™

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# What's in It For You?

- Reduce stress
- Get more done
- Just plain feel better

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# What's in It for the Organization?

- Increase retention of top performers
- Increase creativity and innovation
- Improve service to team members and customers
- Inspire passion and boost performance!

# Once You've Been through This Program You Should be Able To:

- Explain the impact that positive relationships and the **Whale Done!**™ Approach can have on your organization
- Identify ways to build trust with others in the organization
- Identify and implement the five steps of redirection
- Identify and implement the four steps of the **Whale Done! Response**

# The Whale Done!™ Approach

- Build trust
- Accentuate the positive
- When mistakes occur, redirect energy

# Whale Done!™ Can Be Used In

- Peer-to-peer relationships
- Within your work team
- Manager-to-employee relationships